

HOTEL INFORMATION

MTA Room Blocks

More than 1,100 hotel rooms and suites have been reserved at five downtown hotels for MTA Conference attendees and their guests. These hotels not only offer great amenities, discounted rates and the best networking opportunities, but staying within MTA's room blocks helps the Association meet its obligation to the hotels, avoid penalties and keep Conference registration prices down. The hotel reservation form appears on page 11.



Host hotel: Amway Grand Plaza 187 Monroe Avenue NW

The Amway Grand Plaza offers spectacular service, distinctive furnishings and a special ambience that will make you feel right at home. Enjoy gourmet cuisine at *The 1913 Room*, Michigan's only AAA Five Diamond restaurant, grab a bite for breakfast or lunch at *Cornucopia* or *Bentham's*, or dine in style at *Cygnus 27*, featuring globally influenced American entrées and captivating views of the Grand Rapids skyline.

Attached to DeVos Place by enclosed walkway; closest hotel to DeVos Place

\$131.50 single/double (plus tax)

\$146.50 triple/quad (plus tax)

Guest parking: \$25/day valet;

\$16/day self-parking (limited)

Amenities include: restaurants, lounges & shops, 24-hour room service, business center, indoor pool, whirlpool, fitness center (\$5/day/room), hairdryer, iron/board, & wireless Internet (\$9.95/day).

Check-in: 4 p.m.; Check-out: Noon

Cancel 48 hours in advance to avoid penalties. A \$50 early departure fee is assessed for partially cancelled reservations. *This hotel is 100% smoke-free.**

Additional Options



JW Marriott

235 Louis Street NW

Connected to DeVos Place by enclosed walkway; complimentary MTA shuttle service

\$137.50 single/double (plus tax); \$152.50 triple/quad (plus tax)

Amenities include: newer hotel built in 2007 offers restaurant, lounge, 24-hour room service, indoor pool & fitness facility. Coffeemaker, hairdryer, iron/board & wireless Internet (\$9.95/day in room; free WiFi in lobby). Check-in: 3 p.m.; Check-out: Noon

Guest parking: \$16/day self-parking (limited); \$25/day valet

Cancel at least 24 hours in advance to avoid penalty. *This hotel is 100% smoke-free.**



Courtyard by Marriott—Downtown

11 Monroe Avenue NW

Connected to DeVos Place by enclosed walkway; complimentary MTA shuttle service

\$126.50 single/double/triple/quad (plus tax)

Guest parking: \$11/day self-parking (limited)

Amenities include: restaurant & lounge, limited room service, indoor pool & fitness facility. Coffeemaker, hairdryer, iron/board & free Internet.

Check-in: 3 p.m.; Check-out: 12:30 p.m.

Cancel by 6 p.m. day of arrival to avoid penalty. *This hotel is 100% smoke-free.**



Holiday Inn Downtown (formerly Days Hotel)

310 Pearl Street NW

2 blocks from DeVos Place; complimentary MTA shuttle service

\$99 single/double (plus tax)

Guest parking: Free on-site parking

Amenities include: restaurant & lounge, limited room service, indoor pool & fitness facility. Coffeemaker, hairdryer, iron/board & free Internet.

Check-in: 3 p.m.; Check-out: 11 a.m.

Cancel by 6 p.m. day of arrival to avoid penalty. *This hotel is 100% smoke-free.**



Radisson Hotel

270 Ann Street NW

3 miles from DeVos Place (Note: There is no MTA Shuttle service to this hotel.)

\$99 single/double (plus tax)

Guest parking: Free on-site parking

Amenities include: restaurant, limited room service, indoor pool & fitness facility. Coffeemaker, hairdryer, iron/board & free Internet.

Check-in: 3 p.m.; Check-out: 11 a.m.

Cancel by 6 p.m. day of arrival to avoid penalty. *Smoking rooms available.*

Confirmation

The MTA Housing Bureau will provide a confirmation of your hotel reservation. Those booking via MTA's secure housing Web site, at www.grandconnection.com/mta2010, will receive an instant confirmation; allow up to two weeks for faxed or mailed reservations. A complete mailing address, phone number and form of deposit are required to process housing requests.

If prepaying by check, the payment must arrive at least 48 hours prior to arrival for the host hotel, but not before Jan. 7, 2010. Instructions for other hotels will be provided on your hotel confirmation. Do NOT send checks to MTA or the Housing Bureau; checks must be sent directly to your confirmed hotel.

Changes, Cancellations & Refunds

All hotel cancellations and changes on or before Jan. 18, 2010, must be received in writing by mail, fax or e-mail at the MTA Housing Bureau. Changes and cancellations may also be made online at www.grandconnection.com/mta2010; click "Change or Cancel an Existing Reservation."

A confirmation notice of your revision will be e-mailed, faxed or mailed to you within one week. If you do not receive confirmation, call the MTA Housing Bureau at (810) 623-9008. Cancellations after Jan. 18, 2010, must be made with your assigned hotel.

Cancellations at the host hotel, the Amway Grand Plaza, must be made at least 48 hours in advance or you may be charged one night's lodging and tax. To avoid penalties at all other properties, contact your assigned hotel for details.

IMPORTANT: If you do not show up for the first night of your reservation, your entire reservation will be cancelled and you will be charged for one night's room and tax.

**Please note that smoking at a smoke-free hotel may result in fines of up to \$250.*